

TRUCK PARTS EAST

Terms and Conditions

Effective January 2008

TERMS: NET 10th PROX Accounts are due and payable on the 10th of the month. Past due accounts are subject to a finance charge of 1.5% per month (annual rate of 18%).

PRICES: Prices are subject to change without notice. Minimum order is \$10.00.

SPECIAL ORDERS: **All special-ordered items are deemed non-stocking and, therefore, are NOT returnable.** If a customer places a special order for an item and does not have an established account, *Truck Parts East* must collect 50% of the purchase price up front before ordering the item.

FREIGHT: **All orders over \$500.00 (before tax) will be FREIGHT PREPAID (UPS GROUND ONLY) for in stock and stock-ordered items only. Special-ordered items will be charged incoming freight. ENGINE COMPRESSION BRAKE KITS, CHARGE-AIR COOLERS AND MBRP EXHAUST KITS FOR DIESEL PICKUP TRUCKS ARE THE ONLY EXCEPTIONS. Engine compression brake kits will be freight prepaid if the order is for 2 or more kits (mix or match). Charge-air coolers are shipped via truck freight and, therefore, are NOT freight prepaid. MBRP exhaust kits for diesel pickup trucks will be freight prepaid when the order is for 4 or more kits. *Truck Parts East* reserves the right to choose the freight company.**

RETURN POLICY: Product returned cannot exceed 4% of the prior year's purchases and must be accompanied by an offsetting order value of 2 for 1. Prior permission must be received from *Truck Parts East*, and a **RGA number** must be assigned. Product returned for full credit must be in resalable condition. **Any items returned for full credit that do NOT follow this policy will be charged a 30% restocking fee.** Credit for product returned will be issued as an in-house credit against future purchases. No check refunds will be issued for unused credits. Credits must be used within 2 years.

CORE POLICY: Credit will be issued as cores are received. No credit will be allowed for core returns in excess of product purchased. No core banks will be maintained. **ALL** cores must be returned within 30 days from the date of sale and be accompanied by a copy of the invoice. All returned charge-air cooler cores must be of the same part number purchased and freight prepaid by the customer.

DISCLAIMER OF WARRANTIES: Any warranties on the parts sold are those made by the manufacturer. *Truck Parts East* hereby disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and any liability in connection with the sale of said parts.

These Terms and Conditions are subject to change without notice.